



CITY OF SAGINAW OPERATIONS BEGINNING MARCH 20, 2020

Out of an abundance of caution during this coronavirus/COVID-19 pandemic, Saginaw officials have decided to close City facilities and public playground equipment to the public, effective Friday, March 20, 2020. The closure will be in effect through Friday, March 27, 2020 in accordance with the City's disaster declaration, which was signed today.

In addition to the existing closure of the Public Library, Recreation Center, and Senior Center, the decision will also include City Hall, Municipal Court, Animal Services & Adoption Center, Police Department Lobby, all Fire Station lobbies, and the lobby of the Public Works Operations and Maintenance Building.

The majority of City of Saginaw employees will still be working at the facilities during the closure. To learn how to conduct business with the City of Saginaw online, please visit the City's COVID-19 informational webpage at <http://ci.saginaw.tx.us/1225/COVID-19-Update-for-City-of-Saginaw> and click on the "Facility Closures and Conducting City Business Online" link.

City Hall:

- City Hall will be closed to the public beginning 11:30 a.m. on Friday, March 20, 2020. No garage sale permits will be issued and recycling bins will not be distributed during this time of closure. City Hall staff is available to assist you by phone or online. We encourage you to use online payment options or the drop box located on the east side of City Hall. If you have questions or need assistance please call 817-232-4640 or email ubilling@saginawtx.org for utility billing assistance and mrojas@saginawtx.org for municipal court assistance.
- If you have questions or need assistance please call 817-232-4640 or email mrojas@saginawtx.org for municipal court assistance.

Police:

- If you come to the police station you may enter the front vestibule and will be contacted via intercom to determine how best to serve your need.
- The Police Department will continue to be on-duty 24/7, available to respond to emergencies, and be patrolling our residential and business areas.
- **IF YOU HAVE AN EMERGENCY OR NEED TO REPORT A CRIME IN PROGRESS CALL 911.**
- If you need to report an incident that has already occurred in the City of Saginaw, and no current threat to life, safety, or property exists, we have an on-line reporting system available at <https://www.ci.saginaw.tx.us/151/Online-Reporting>.
- You may also call the non-emergency line to make a report: (817) 232-0311.
- Police reports and records requests will be answered. You may request records at <https://policereports.lexisnexis.com/>, or by U.S. mail or email available on our website. The Police Department building is temporarily closed to the general public.

Fire:

- The Fire Department will continue to be on-duty 24/7, available to respond to emergencies.



CITY OF SAGINAW COVID-19 UPDATES – MARCH 20, 2020

Library:

- The John Ed Keeter Public Library of Saginaw will be closed until April 3. All programs, events, and classes are suspended. If you have Library items at home, please keep them until we reopen. There are no fines, late fees, or penalties for keeping them, just remember to bring them back when the Library opens again. While we are closed, please check our website and Facebook page for links to free e-books, audiobooks, digital magazines, comics and more.

Recreation Center / Senior Center:

- The Saginaw Recreation Center will be closed to the public with classes and programming canceled/postponed. Customers with planned events should call 817-230-0350 to discuss details specific to their event.
- The Saginaw Senior Center will be closed to the public with classes and programming canceled until April 3.
- All City of Saginaw classes, concerts, events and programs are closed until April 3.

Parks:

- All City Park Playground Equipment will be closed to the public. Park restrooms will still be open however there might or might not be any toilet paper as some people have taken/removed what we are making available.

Public Works / Building Inspections / Code Enforcement:

- The Public Works/Building Inspection/Code Enforcement offices will be closed to the public. However, staff will be available via phone and email. If you have questions or need assistance please call 817-230-0500.

Animal Services & Adoption Center:

- The Saginaw Animal Services and Adoption Center office will be closed to the public beginning March 23, 2020. Our animals are still looking for their forever homes so staff will be available by appointment only. Customers / potential adopters should call 817-230-0460.
- Animal Service Officers will still be available and patrolling.